

## VULA TOURS CC

P.O. BOX 14236

NELSPRUIT

1200

TEL: 013 741 2826

TEL/FAX 013 741 2238

CELL: 083 655 0888

### TERMS & CONDITIONS

Please note that rates quoted are subject to availability.

#### PAYMENT

Once reservations have been confirmed, a non-refundable deposit of 50 % is required to hold reservations. Full payment required 2 weeks before departure date.

#### METHOD OF PAYMENT

Deposit directly into our bank account, a deposit slip or proof of payment must be faxed through to our office. Visa / Master or American Express credit cards are accepted.

#### MEDICAL & TRAVEL INSURANCE

We consider adequate travel insurance to be essential. You should be covered in the event of cancellation or curtailment, death, any medical or rescue expenses, as well as for any loss of baggage, money or personal items. Please ask your travel agent about insurance options.

#### TIPPING / GRATUITIES

Are not included in the cost of your safari / tour. The average acceptable gratuity is 10 % for services rendered approximately R 100.00 per person.

#### CANCELLATION CLAUSES

- Cancellation 8 weeks prior to travel: 20 % cancellation fee
- Cancellation 6 – 8 weeks prior to travel : 50% cancellation fee
- Cancellation 4 – 6 weeks prior to travel : 75% cancellation fee
- Cancellation less than 4 weeks prior to travel : no refund.